



CARETECH

A division of Coastal Management

Your Comprehensive
Technology Solutions

**CONTACT US TODAY TO HELP WITH YOUR
TECHNOLOGY NEEDS.**

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Comprehensive technology...reliable solutions



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Your Comprehensive Technology Solutions



Simplify Your IT Environment

Today healthcare facilities are struggling to adapt to a new market environment that demands intense focus on measuring and managing costs. Meanwhile patient expectations regarding access to information, quality care and decreased wait times are rising.

In order to evolve with the changing environment, medical facilities require technology assistance that can not only implement changes, but anticipate them as well.

Coastal Management is proud to announce CareTech, your comprehensive technology solutions provider. CareTech has worked extensively with the industry's leading experts to identify the most pressing needs facing the healthcare industry today.

Associated with **Coastal Insurance Risk Retention Group** and **Healthcare Workers' Compensation Fund**, CareTech knows and understands the unique needs of healthcare providers. We have assembled an outstanding staff certified in Microsoft server software and applications. Technical emergencies can happen anytime, so we offer HelpDesk support, as well as technicians who are on call 24 hours a day.

In rare cases, if your technical needs exceed the scope of our services, we have built solid relationships with specialty vendors in our industry; this ensures we can address every issue your company faces.

We offer temporary technical aid, including both non-emergency and emergency assistance, at a competitive hourly rate.

Some of our services include:

- Email and Internet connection problems
- Virus detection and clean-up
- Microsoft application errors
- General software or hardware issues

Most organizations require regular system maintenance and network administration. Our certified Microsoft server and applications staff can be retained for long-term assistance.

Those services include:

- Hardware/software upgrades
- Back-up solutions
- Server and network maintenance
- Antivirus protection

We also offer consultation on a per-project basis. Some examples may include major purchases, disaster recovery, system or network installation.

In addition, we can assist you with the following services:

- Implementing internal e-mail
- Web design
- Disaster planning and prevention
- Update network infra-structure
- Installation of new network equipment or software.

We can also help you implement an **Electronic Medical Records** solution that will enable hospitals and medical facilities to share vital information in a more accurate and cost-effective manner.